

## AIRCRAFT NOISE COMPLAINTS POLICY

<b>Category</b>	Governance
<b>Policy Owner</b>	General Counsel
<b>Last review</b>	November 2024
<b>Next review</b>	November 2029
<b>Approved by</b>	Vice Chancellor
<b>Effective date</b>	November 2024

### 1. PURPOSE

The purpose of this Policy is to acknowledge the presence of aircraft noise at the Manukau Campus and to give effect to:

- The Agreement in 2009 between AUT and AIAL which provided (among other things) that AUT would comply with acoustic standards set out in that agreement and for covenants to be registered against AUT's title which acknowledge (among other things) that Airport operations necessarily involve noise and other environmental effects, and that AUT will not complain about or oppose Airport operations; and
- The Agreement in 2013 between AUT and AIAL which provided (amongst other things) monitoring and reporting processes and procedures in respect of the management and enforcement of any aircraft related noise complaints which may arise at the Manukau Campus and a cap on the numbers of staff and students employed or studying at the Manukau Campus.

### 2. POLICY

Auckland Airport is the owner and operator of Auckland International Airport. The Airport is New Zealand's largest and busiest airport and is a strategic infrastructure asset of critical national, regional and local importance.

The Airport has noise contours around its site which directly correspond to levels of aircraft noise. These are respectively referred to as the high aircraft noise area (HANA), moderate aircraft noise area (MANA) and aircraft noise notification area (ANNA). Within the HANA and MANA, the ability to develop and operate Activities Sensitive to Aircraft Noise (ASANs) is restricted.

AUT has a campus within the HANA. Educational facilities are defined in the District Plan as ASANs and are a non-complying activity in the HANA. This non-complying classification is based on the planning position that ASANs are activities that are likely to cause reverse sensitivity effects that may adversely impact on current or future Airport operations.

AUT's Manukau Campus is, however, considered to be "exceptional" and a development that can be distinguished from other educational facilities and other ASANs. For example:

- a) The Manukau Campus is located on the edge of the HANA with a small area located within the MANA.

- b) AUT has provided a "no-complaints" covenant and covenants requiring noise insulation standards to be met and prohibiting sustained outdoor teaching and research activities.
- c) AUT has agreed to put in place monitoring and reporting processes and procedures in respect of the management and enforcement of any aircraft related noise complaints which may arise at the Manukau Campus and has agreed to specific caps on the numbers of staff and students employed or studying at the Manukau Campus.

AUT recognises the importance of the Airport's role as regionally and nationally significant infrastructure which serves as the gateway to Auckland and New Zealand. AUT also recognises the need for the Airport to serve the needs of the region and country into the future.

In particular, AUT acknowledges the importance of the growth of Auckland Airport to support the growth and development of New Zealand's and particularly Auckland's, travel, trade and tourism industries, which in turn supports the growth and development of AUT's business.

AUT recognises the potential for noise complaints from students and staff on the Manukau Campus to occur and the effect this may have on the Airport's operations, including through reverse sensitivity and precedent effects.

AUT and its Employees and Students acknowledge that the land at the Manukau Campus is in close proximity to land upon which AIAL undertakes airport operations on a 24 hour, 7 days a week basis, and that airport operations necessarily involve noise and other environmental effects, which AUT, and its Employees and Students at the Manukau Campus may find disturbing and inconvenient.

AUT and its Employees and Students acknowledge that AIAL is entitled to carry out airport operations. AUT agrees to cap the number of persons able to be enrolled at the Manukau Campus in any calendar year as follows:

5000 equivalent full time ("FTE") students;

7000 total students studying at the campus;

no more than one FTE academic staff member to each 17.6 FTE students; and

no more than one other staff member to each 18.7 FTE students.

AUT agrees it will support the growth and development of the Airport and agrees that AUT, its Employees and its Students shall not:

- a) make or lodge; nor
- b) be party to, procure, assist or support; nor
- c) finance or contribute to the cost of;

any submission, application or proceeding (under the Resource Management Act 1991 or otherwise) with the Auckland Council or other territorial or other authority having jurisdiction, designed or intended to or having the effect of limiting AIAL's conducting airport operations.

AUT and its Employees and Students also agree not to teach or to engage in, any programmes involving sustained outdoor instruction or sustained outdoor research activities and acknowledge that airport operations operate and may continue to operate at the noise levels provided for in the District Plan/Unitary Plan and designations at the date of this Policy.

AUT agrees to provide suitable and sufficient indoor study and indoor recreational spaces (subject to the required acoustic standards) to avoid the need for students to study and relax outside.

Any AUT Employee or Student who wishes to complain about aircraft noise or airport operations must direct that complaint to the University's General Counsel.

### 3. DEFINITIONS

**AIAL:** means Auckland International Airport Limited.

**Employee:** means an individual employed by the University and for the purposes of this Policy extends to current and past employees of the University.

**Student:** means a person who is enrolled at the University

### 4. SCOPE

All Employees and Students of the University.

### 5. RELEVANT LEGISLATION

### 6. LEGAL COMPLIANCE

### 7. RELATED PROCEDURES/DOCUMENTS

Disciplinary Statute – for students

[Disciplinary Policy](#) – for staff

### 8. RESPONSIBILITY

The University's Assistant Vice Chancellor Corporate- General Counsel is responsible for ensuring Employee and Student compliance with this Policy.

### 9. DOCUMENT MANAGEMENT AND CONTROL

Policy Owner:	General Counsel
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